



The Full Agenda

Finextra's NextGen Banking London conference on 16 May will bring together practitioners from across the financial services industry to explore what the AI revolution means for banks – and what financial institutions need to do in the short, medium and longer terms to benefit from AI, and ensure their customers do so as well.

08:00-09:00 Registration and networking

09:00-09:15 Opening Keynote 1: AI-Models for success

09:15-09:30 Opening Keynote 2: The Rise of AI in Financial Services

09:30-10:10 Panel discussion 1: AI-Uncovering the mysteries

10:10-10:55 Coffee break and networking

10:55-11:10 Keynote 3: How AI disrupts financial services

11:10-11:50 Panel discussion 2: Application and scalability of AI in your business

11:50-12:10 Case study: Tackling financial crime and the role of digital identity

12:10-12:50 Panel discussion 3: Addressing AI's ethical issues

As decision-making using AI becomes more accepted, an ethical filter on such programming is crucial. How can you ensure that outputs suggested by an AI model based on pure economics don't betray the softer strategies of a bank, to avoid bias and discrimination? How do you govern it within an organisation and 'teach' AI to align to a bank brand and ethos? How does AI augment the role of the human workforce and how do the two co-exist?

Speakers:

- Ekene Uzoma, VP Digital Product Development, State Street
- Monica Monaco, Founder, TrustEU Affairs

- Terry Cordeiro, Head of Product Management - Applied Science and Intelligent Products, Lloyds Bank
- Michael Conway, Associate Partner, Global Business Services, IBM

12:50-14:10 Lunch and networking

14:10-14:30 Case study 2: Explainable AI- Justify your decisions

14:30-15:10 Panel discussion 4: AI explainability and testing analytics

15:15-15:50 Panel discussion 5: The future for banks, AI and B2B services

15:50-16:00 Closing remarks

16:00 Conference close, networking and drinks